



Head Racquet Sports Professional
Facility: Indian Hill Club
Location: Winnetka, Illinois

Club Description: Indian Hill Club is a private member-owned club in Winnetka, Illinois. Founded in 1914, Indian Hill Club is one of the premier private clubs in the region and features a full slate of amenities including a charming Clubhouse, beautifully conditioned golf course, a picturesque tennis campus, platform tennis courts and scenic swimming pool complex. The exquisite tennis campus offers 7 har-tru courts plus Tennis House, all surrounded by the golf course and lovely pond. The platform tennis area includes 4 courts (with two additional courts being installed this summer) plus a quaint Paddle Hut and outdoor social area. The Club's highly successful casual dining building, The Lodge, is adjacent to the paddle courts and offers players the opportunity for a quick drink or meal after play. The racquet sports program is very active throughout the year. Indian Hill Club fields 7 tennis women's teams, 5 women's paddle teams and 9 men's paddle teams. There is also a dynamic junior tennis program and a growing junior paddle program. The racquets program boasts high level instruction and event programs that engage the membership.

For additional information about the Club, visit www.indianhillclub.org

Position Description: The Head Racquet Sports Professional will oversee all facets of the racquet sports operation, with a focus on providing a consistently high standard of hospitality and service to members and guests. The Head Racquet Sports Professional will provide training, management, development, and leadership to racquets staff personnel; will promote and nurture member relations; and will enhance the quality of the racquet sports experience for all member segments. This is a hands-on working position, requiring active leadership of the daily racquets operations.

Responsibilities include, but are not limited to the following;

- Overseeing daily racquets operations and play; managing and promoting all racquets activities, services, and programs
- Administering the "business" component of the racquet sports program including communication, reporting, billing, interfacing with other department heads and staff
- Training and supervising racquets staff personnel
- Promoting and coordinating member events and tournaments
- Playing tennis and paddle with all skill levels of the membership
- Provide a high level instruction program targeted to all member segments
- Coordinate the junior programs with emphasis on continuous improvement and developing a life-long love of the game
- The ability to utilize current racquets and business related computer applications is a must

Qualifications: The Club is seeking a USPTA and PPTA certified member with experience at a similar upscale private club or resort and a proven record of managing a superior racquet sports operation, providing exceptional service, and implementing activities to promote member interest and participation. Candidates coming from a high level coaching environment will also be considered.

- Candidates must have experience with both tennis and platform tennis
- Candidates must have at least 5 year's experience as an Assistant Professional and those candidates with at least 2 year's experience as a Head Professional are preferred
- Candidates with a 4-year college degree are preferred
- It is imperative that the Head Racquet Sports Professional possess strong interpersonal and communication skills, excellent organizational and planning skills, along with the ability to provide leadership and vision to the racquets staff
- Candidates must have the ability to establish a good working relationship with the General Manager/COO, Board of Directors, and department heads, and to be visible and interact with members to create an atmosphere that promotes an enjoyable club experience

Keys to Success in the Position:

- Provide leadership of the racquet sports program, embracing the role of Ambassador of racquet sports at Indian Hill Club and effectively communicating with members and Club staff in a timely, organized and efficient manner
- Manage all aspects of the daily racquet operations to consistently achieve a premium private club member experience
- Actively participate in the collaborative leadership and management structure of the Club
- Recruit a highly qualified staff that thrives on member service and is excited about the racquet sports industry
- Develop and participate in teaching programs for all levels of play
- Apply vision and innovation to enhance member events and teaching programs for all players while respecting the culture and traditions of the Club

This position reports to the General Manager/COO. The hired candidate will begin work on approximately April 1, 2018.

Submit Materials:

Interested parties should email cover letter and resume to jbelting@indianhillclub.org. The submittal deadline is February 1, 2018.

No Phone Calls Please